

# INTERNAL RULES OF CAMPSITE OR CARAVAN GROUNDS, AND RESIDENTIAL LEISURE PARKS



## I. – GENERAL CONDITIONS

### 1. Conditions of admission and stay

To be allowed to enter, settle in or stay on a campsite, you must have been authorized to do so by the manager or his representative. The latter has the obligation to ensure the good maintenance and order of the campsite as well as compliance with the application of these internal regulations. Staying on the campsite implies acceptance of the provisions of these regulations and the commitment to comply with them.

No one can take up residence there.

### 2. Police formalities

Minors unaccompanied by their parents will only be admitted with written authorization from them. In application of article R. 611-35 of the code of entry and stay of foreigners and the right of asylum, the manager is required to have the client of foreign nationality complete and sign, upon arrival, a individual police form. It must mention in particular:

- 1° The name and first names ;
- 2° The date and place of birth ;
- 3° Nationality ;
- 4° The usual domicile.

Children under the age of 15 can appear on one of the parents' records.

### 3. Installation

Outdoor accommodation and related equipment must be installed at the location indicated in accordance with the directives given by the manager or his representative.

### 4. Reception desk

Open from 8 a.m. to 12:30 p.m. and from 2 p.m. to 6 p.m (low season) and from 8 a.m. to 7 :30 pm (July and August).

At the reception desk you will find all the information on the campsite services, information on supply possibilities, sports facilities, tourist attractions in the surrounding area and various addresses which may prove useful.

A system for collecting and dealing with complaints is available to customers

### 5. Display

These internal regulations are posted at the entrance to the campsite and at the reception office. It is given to each customer who requests it. For classified campsites, the classification category with the mention tourism or leisure and the number of tourism or leisure pitches are displayed. The prices of the various services are communicated to customers under the conditions set by order of the Minister responsible for consumption and can be consulted at reception.

### 6. Departure arrangements

Customers are invited to notify the reception desk of their departure the day before. Customers intending to leave before the opening time of the reception office must pay for their stay the day before.

### 7. Noise and silence

Customers are asked to avoid all noise and discussions that could disturb their neighbors.

Sound devices should be adjusted accordingly.

Door and trunk closures should be as discreet as possible.

Dogs and other animals should never be left free. They must not be left at the campsite, even locked up, in the absence of their owners, who are civilly responsible for them.

The manager ensures the tranquility of his customers by setting times during which there must be total silence from 10 p.m. to 7 a.m.

### 8. Visitors

After being authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them. Customers may receive one or more visitors at reception. The campsite's services and facilities are accessible to visitors. However, use of these facilities is subject to a charge according to the rates displayed at the entrance to the campsite and at the reception desk.

Visitors' cars are not allowed on the campsite.

Access to the pool is strictly forbidden to all visitors.

### 9. Traffic and parking of vehicles

Inside the campsite, vehicles must travel at a speed limited to 10 km/h.

Traffic is authorized from 7 a.m. to 12 a.m. (2 a.m. on Friday evenings and Saturday evenings at Cinéscénie).

Only vehicles belonging to campers staying there may circulate in the campsite.

Parking is strictly prohibited in locations usually occupied by accommodation unless a parking space has been provided for this purpose.

Parking must not obstruct traffic, nor prevent the installation of new arrivals.

### 10. Maintenance and appearance of the facilities

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite, including the sanitarines.

It is prohibited to throw wastewater onto the ground or into the gutters. Customers must empty wastewater into the facilities provided for this purpose.

Household waste, rubbish of any kind and paper must be disposed of in the rubbish bins.

Washing is strictly prohibited outside of the bins provided for this purpose.

Laundry will be hung out, if necessary, in the common dryer. However, it is tolerated up to 10 hours near accommodation, provided that it is discreet and does not disturb neighbors. It should never be made from trees. Plantings and floral decorations must be respected. It is prohibited to drive nails into trees, cut branches, or plant crops.

It is not permitted to demarcate the location of an installation by personal means, nor to dig the ground.

Any damage to vegetation, fences, grounds or campground facilities will be the responsibility of the perpetrator. The pitch which will have been used during the stay must be maintained in the condition in which the camper found it upon entering the premises.

## **11. Security**

### **a) Fire**

Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be maintained in good working order and not used in unsafe conditions.

In the event of a fire, notify management immediately.

Fire extinguishers can be used if necessary.

A first aid kit is available at the reception desk.

### **b) Robbery**

Management is only responsible for items left at the reception desk. The camper remains responsible for his own installation and must report the presence of any suspicious person to the manager. Although security is provided, users of the campsite are invited to take the usual precautions to safeguard their property.

## **12. Games**

No violent or disturbing games may be organized near the facilities.

The meeting room cannot be used for hectic games.

Children must always be under the supervision of their parents

## **13. Unoccupied equipment**

Unoccupied equipment may only be left on the site after agreement with management and only in the indicated location. This service may be chargeable.

## **14. Violation of the regulations**

In the event that a resident disrupts the stay of other users or does not respect the provisions of these internal regulations, the manager or his representative may orally or in writing, if he deems it necessary, give the latter formal notice to cease the disturbance.

In the event of a serious or repeated violation of the internal regulations and after formal notice by the manager to comply with them, the manager may terminate the contract.

In the event of a criminal offense, the manager may call the police.